

Right of Withdrawal

The customer has the right to return the product within 14 days from the date of receipt. The right of withdrawal applies to distance purchases. The right of withdrawal takes effect from the moment of receipt of the product.

The customer must inform the seller of the execution of the right of withdrawal and must fill the **Right of Withdrawal execution form**. After informing, the product must be delivered to the seller within 14 days. The product must be returned in its original packaging and as a complete set. If the product is returned with damage caused by its improper use, in incomplete packaging, or as an incomplete set, the seller has the right to calculate the incurred losses and demand its compensation. The customer is responsible for returning the product in appropriate packaging so that it is not damaged during delivery.

If customer applied the Right of Withdrawal and it was not related to the non-compliance of the relevant product or service with the terms of the contract, then customer is obliged to cover the costs related to the return of the product.

If the defect has occurred during the use of the product, the customer can file a claim with the seller regarding the non-compliance of the product with the terms of the contract within two years from the date of receipt of the product.

RIGHT OF WITHDRAWAL EXECUTION FORM

Name, Surname

Phone No

Address

Bank account

Item name

Order No

Date of receipt

Reason of return

Date _____

Signature _____